

ID Number:

## Patient Satisfaction Survey

| 1.Were treatment goals discussed with you by your physiotherapist?<br>Yes No |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|
| Comment  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| 2. How much Physiotherapy did you receive a day?                             |  |  |  |  |  |  |  |  |
| 0-15min 15-30min 30-45min 60min >  |  |  |  |  |  |  |  |  |
| Did this meet your expectations?   |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| 3.Did you feel that the physiotherapist listened to your concerns?           |  |  |  |  |  |  |  |  |
| Yes No   |  |  |  |  |  |  |  |  |
| Comment:   |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| 4. Were you told how you were progressing with physiotherapy?                |  |  |  |  |  |  |  |  |
| Yes No   |  |  |  |  |  |  |  |  |
| Comment  |  |  |  |  |  |  |  |  |
| 5.Did you feel that the Doctors and Nursing Staff were aware of your         |  |  |  |  |  |  |  |  |
| progress with Physiotherapy?   |  |  |  |  |  |  |  |  |
| Yes No Not Sure  |  |  |  |  |  |  |  |  |
| Comment  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |

7.Did the physiotherapist give you exercises to do on your own on the ward while you were in Hospital?

| Yes                | No      |         |          |        |        |          |         |         |  |
|--------------------|---------|---------|----------|--------|--------|----------|---------|---------|--|
| If Yes, Were they  | easy to | o follo | w?       |        |        |          |         |         |  |
| Yes                | No      |         |          |        |        |          |         |         |  |
| Comment            |         |         |          |        |        |          |         |         |  |
|                    |         |         |          |        |        |          |         |         |  |
|                    |         |         | G        | .1     |        | • .•     | • . •   |         |  |
| 6.Did you get an e | xerc1s  | e prog  | ram fro  | om the | phys   | siothera | pist wh | en you  |  |
| were discharged?   |         | Yes     |          | No     |        |          |         |         |  |
| Were you referred  | to Phy  | ysiothe | erapy s  | ervice | on D   | ischarg  | e?      |         |  |
|                    | Yes     |         | No       |        |        |          |         |         |  |
| If No: Do you thin | k an o  | nward   | referra  | al wou | ld ha  | ve been  | benefi  | icial?  |  |
|                    | Yes     |         | No       |        |        |          |         |         |  |
| 7.Were you happy   | with y  | your ov | verall o | outcon | ne fol | lowing   | physio  | therapy |  |
| treatment?         | Yes     |         | No       |        |        | C        | 1 5     | 15      |  |
| Now that you are c | lischai | rged, a | re ther  | e any  | comn   | nents/is | sues th | at you  |  |

would like to highlight or anything you wish to see changed?

Thankyou